



Privacy Policy & Data Security

Serious About Security

Here at Findoc our philosophy is simple: we're committed to maintaining the integrity of personal information and providing full transparency in everything we do.

Committed to providing the highest standards of care and confidentiality, we've made privacy and security our top priority. That's why we design all of our products and services with security at their heart.

We're upfront and transparent about any information we collect and what we use it for. And most importantly, once collected, we keep it secure.

All information is transmitted securely to Findoc, and no personally identifying information is ever disclosed to a third-party without the patient's consent.

Privacy Policy

We're passionate about keeping your personal information exactly that. We comply with both the Data Protection Act 1998 and the GDPR Principles but our commitment doesn't stop there.

We have a dedicated Data Protection Officer, compulsory staff training & assessments and regular reviews of our privacy systems and processes.

We notify every patient what information is collected, why it's being collected and what it's being used for and we delete or de-identify any personal information when it's no longer required.

Findoc works with specifically selected partners to provide helpful services to our patients. Our patients will only receive communications from our partners if they opt-in to being contacted.

You can rest assured knowing everyone at Findoc is committed to protecting and respecting your privacy.

Findoc Limited (Findoc, we or us) is committed to protecting the privacy of your personal information. We take our responsibility for handling sensitive personal information seriously and we have put measures in place to maintain the integrity of personal information and provide full transparency on conduct. We are bound by the Data Protection Act principles about how we handle your personal information.

This Privacy Policy sets out how and why Findoc collects, stores, uses and discloses your personal information, and how to contact us if you have any questions about how we handle your personal information or would like to access the personal information we hold about you.

Findoc provides a range of services that are primarily offered through our website, associated bookings and Findoc Chat:

- A booking system for appointments with health professionals;
- A Request a Callback form where patients can make an enquiry;
- A messaging platform for communication between patients and health professionals, including a means for patients to notify practices of new and updated details between consultations;
- A place for patients to store and access relevant health details and records;
- An online directory of health professionals and practices.

We are constantly evolving our services, and new services may be offered from time to time.

What information does Findoc collect?

The personal information we collect depends on which of our services you use and the information you choose to provide.

When you use our booking system for appointments with health professionals and your personal profile, you may choose to provide to Findoc and we may collect personal information such as:

- Your name;
- Your date of birth;
- Your contact details (e.g. address, email address, phone number);
- Your gender;
- Your location;
- Speciality of the practitioner;
- The type of appointment you are requesting;

- The reason you are seeking that type of appointment;
- Information about your private health insurance company;
- Your National Insurance Number (NIN) and details;
- Appointment history;
- Login, password.

If you choose to use our Request A Callback form or the Findoc Chat, we may collect your personal information such as your full name, email address and mobile phone number. We also have access to and may collect other information (including your health information) shared between you and your health professional while using the Request A Callback form or the Findoc Chat.

If you are a health professional using our online directory, we will collect information about you and your practice for the online directory.

Usually we collect your personal information directly from you. Findoc may collect your personal information from you in various ways, including via telephone, our website and email.

You do not have to use our services, and you may choose which of our services you wish to use. Some of our services, such as our online directory of health professionals and practices, do not require you to provide us with personal information. However some of our services do, and when you use such services we require you to provide accurate details and do not permit you to use a pseudonym or remain anonymous. For some services, certain information is designated as mandatory (which is required to use the service) and some is optional (which you may choose not to provide, but your failure to provide that information may limit your use of the service). If you do not provide personal information to Findoc that is designated as mandatory, we will be unable to provide you with that service.

We may also collect personal information when you contact us, send us feedback or post material to the Website (such as our blog).

We may also collect information that your browser sends us whenever you visit our Website. This data may include information such as your computer's IP address, browser type, browser version, the pages of our Website that you visit and other statistics relating to your use of the Website. This information may be collected in conjunction with third party services such as Google Analytics.

We may also collect information from third parties, such as:

- Family members, legal guardian/s and/or a person you have authorised to provide your personal information to us;

- Health professionals and their practices (often via their practice management software systems), in relation to the management of appointments you have made, your requested health services;

We will only accept that information if we have evidence that you have consented for the personal information to be passed to it or us is passed pursuant to another legal basis under the GDPR.

Personal information about other individuals

If you give us information on behalf of someone else, you confirm that the other person has appointed you to act on his/her behalf and has agreed that you can:

- Give consent on his/her behalf to the processing of his/her personal data;
- Receive on his/her behalf any data protection notices; and
- Give consent to the transfer of his/her personal data abroad.

Public Information

You agree that any information that you may reveal in a review posting or online discussion or forum is intentionally open to the public and is not in any way private. We recommend that you carefully consider whether to disclose any Personal Information in any public posting or forum. What you have written may be seen and/or collected by third parties and may be used by others in ways we are unable to control or predict.

Social Media

Findoc uses social networking services such as Facebook, Twitter and Instagram to communicate with the public about its activities. Findoc may collect your personal information when you communicate with us by using these social networking services, and the social networking services will also handle your personal information for their own activities. These social networking sites have their own privacy policies.

Why does Findoc collect and use your personal information?

The primary reason Findoc uses your personal information is to provide the services you have elected to receive.

Findoc may also use your personal information:

- On a de-identified basis for analysis, research and quality assurance purposes;
- When you have provided prior agreement, for communicating with you about our products and services and those of third parties, which we believe, may be of interest to you. You will be able to stop receiving these communications at any time by:
 - Clicking on the "Unsubscribe" link on email correspondence;
 - Replying "Stop" to SMS correspondence; or
 - Emailing contact@findoc.co.uk;
- To report to health professionals and their practices about the use and functionality of our services, including associated financial benefits; and
- For other purposes that are notified to you at the time we collect your information, which you give your consent to, or which are authorised or required by law.

Who does Findoc disclose personal information to?

When you use our booking system for appointments with health professionals or make an enquiry we will disclose your personal information to the health professionals that you have selected and their practices for the purpose of arranging such appointments.

If you choose to use our Findoc Chat to communicate with a health professional, we will disclose your personal information to the health professional to facilitate such communication. If you are a health professional using our online directory, we will make the information you provide publicly available including on our website.

Findoc may also disclose your personal information to other persons, such as:

- Third party service providers (such as IT and software service providers, providers of research services, and our professional advisers such as lawyers and auditors), but only for the purpose of providing goods or services to us. Some of these software services allow us to advise you of certain services and benefits available to you. We require our third party service providers to agree to appropriate privacy restrictions, and only permit them to access personal information to the extent needed to provide goods or services to us; and

- Other persons notified to you at the time we collect your personal information, who you give your consent to, or to whom we are authorised or required by law to make such disclosure.

We may also disclose de-identified information of our users to third parties for analysis, research and quality assurance purposes.

Some third party service providers used by Findoc may store your personal information on servers located overseas, however, they must also meet our requirements for privacy and data security.

Access to and correction of your personal information

You have a right to have access to your personal information that we hold, and you can also request an amendment to this personal information if you believe that it contains inaccurate information.

Findoc will allow you to have access to your personal information or will make the requested change/s unless there is a reason under law to refuse access or refuse to make the requested change/s. Where these reasons to refuse access exist, we will advise you of those reasons at the time you make your request.

If you request that your personal information is changed, and if Findoc does not agree to change your personal information, we will enclose your statement of the requested changes with your personal information.

If you would like to obtain access to or request changes to your personal information you can ask our Data Protection Officer (details below).

What rights do you have?

Right to request a copy of your information

You can request a copy of your information, which we hold (this is known as a subject access request). If you would like a copy of some or it, please:

- Email, call or write to us (see 'How can you contact us?' below),
- Let us have proof of your identity and address (a copy of your driving license or passport and a recent utility or credit card bill will suffice), and
- Let us know the information you want a copy of, including any account or reference numbers, if you have them.

We will acknowledge receipt of your request and will respond within thirty (30) days. We will not charge you for providing the information.

Right to correct any mistakes in your information

You can require us to correct any mistakes in your information, which we hold free of charge. If you would like to do this, please:

- Email, call or write to us (see 'How can you contact us?' below),
- Let us have enough information to identify you (e.g. user name, registration details), and
- Let us know the information that is incorrect and what it should be replaced with.

We will acknowledge receipt of your request and will respond within thirty (30) days.

Right to ask us to stop contacting you with direct marketing

You can ask us to stop contacting you for direct marketing purposes. If you would like to do this, please:

- Email, call or write to us (see 'How can you contact us?' below). You can also click on the 'unsubscribe' button at the bottom of marketing emails from us,
- Let us know what method of contact you are not happy with if you are unhappy with certain ways of contacting you only (for example, you may be happy for us to contact you by email but not by telephone).

We will acknowledge receipt of your request and will respond within thirty (30) days.

Right to erasure

You can request that we delete all personal data relating to you free of charge. If you would like to do this, please:

- Email, call or write to us (see 'How can you contact us?' below), and
- Let us have proof of your identity and address (a copy of your driving license or passport and a recent utility or credit card bill will suffice), and
- Provide us with the justification for the erasure request (e.g. you are withdrawing your consent, you no longer believe that we should be processing the personal data for the original purpose for which it was obtained, the personal data is being unlawfully processed, there is a legal reason for erasure etc.).

We will acknowledge receipt of your request and will respond within thirty (30) days.

Right to Restrict Processing

You can request that we restrict processing of some of your personal data. If you would like to do this, please:

- Email, call or write to us (see ‘How can you contact us?’ below), and
- Let us have proof of your identity and address (a copy of your driving license or passport and a recent utility or credit card bill will suffice), and
- Provide us with details of what personal data you would like us to restrict the processing of (e.g. where you contest the accuracy of some personal data, we shall restrict the processing of it whilst its accuracy is verified).

We will acknowledge receipt of your request and will respond within thirty (30) days. If we agree to restrict the processing of the personal data before the thirty (30) day period, we will inform you as soon as we have put in place the restriction.

Right to Object

You can object to us processing any of your personal data. If you would like to do this, please:

- Email, call or write to us (see ‘How can you contact us?’ below), and
- Let us have proof of your identity and address (a copy of your driving license or passport and a recent utility or credit card bill will suffice), and
- Provide us with details of what personal data you object to us processing.

We will acknowledge receipt of your request and will respond within thirty (30) days.

Right to Data Portability

You can request that be provided some or all of your personal data we hold to a third party free of charge. If you would like to do this, please:

- Email, call or write to us (see ‘How can you contact us?’ below),
- Let us have proof of your identity and address (a copy of your driving license or passport and a recent utility or credit card bill will suffice), and

- Provide us with sufficient details of the third-party entity to which you would like your data transferred.

We will acknowledge receipt of your request and will provide your personal to the third-party entity in a commonly used machine-readable format within thirty (30) days providing you have provided us with sufficient information to do so. We will not charge you for this service.

Rights relating to automated decision making and profiling

We use software that automatically processes personal data for us. We ensure that processing using this software is fair and we implement all appropriate technical and organisational measures to ensure inaccuracies are minimised. If you are concerned about the use of such software, you have the right to ask for more details about the processing and request that we stop using the software to process your data. If you would like to do this, please:

- Email, call or write to us (see ‘How can you contact us?’ below),
- Let us have enough information to identify you (e.g. account number, user name, registration details), and
- Provide us with details of your concerns and the categories of personal data you believe are being processed by automated software.

We will acknowledge receipt of your request and will respond within thirty (30) days. Please note that if the automated processing is necessary for the performance of a contract between you and us, if you request that the software is no longer used to process your data, we may not be able to provide you with services anymore.

Right to complain to the supervisory authority

If you have questions about this Privacy Policy, if Findoc does not agree to provide you with access to your personal information; or if you have a complaint about our information handling practices, you can contact our Data Protection Officer on the details below.

In particular, if you wish to make a complaint about how we have handled your personal information, you should forward a written complaint to our Data Protection Officer.

We will respond in writing within 30 days of receipt of a complaint. If you are not satisfied with our decision, you can contact us to discuss your concerns.

If you are unhappy with the way in which we have dealt with a request you have made or you feel that we are not complying with this Privacy Policy in any way,

you have the right to complain to the supervisory authority in the country in which you live. The supervisory authority in England and Wales is the Information Commissioners Office and details of how to contact them are available on their website: www.ico.org.uk.

Time Extensions and Refusals

We reserve the right to extend the time period to respond to any of the requests listed above by up to sixty (60) days where a request is complex or a large number of requests are made. If we fail to respond to you by the deadline we set, you have a right to complain to the supervisory authority or seek a judicial remedy (see – ‘Right to complain to the supervisory authority’ above).

We may also refuse a request where there are legitimate reasons to do so. These include, but are not limited to:

- Where a request is manifestly unfounded, excessive or repetitive; or
- Where personal data is being processed:
 - In order to comply with a legal obligation;
 - The public interest;
 - In the exercise or defense of a legal claim;
 - In the exercise of the right to freedom of expression and information.

Information Provided on Behalf of Children and Others

The Services are not intended for use by children and children are prohibited from using the Services. Findoc does not knowingly collect any information from children, nor are the Services directed to children.

By accessing, using and/or submitting information to or through the Services, you represent that you are not younger than age thirteen (13). If we learn that we have received any information directly from a child under age thirteen (13) without his/her parent’s written consent, we will use that information only to respond directly to that child (or his/her parent or legal guardian) to inform the child that he/she cannot use the Services, and we will subsequently delete that information.

If you are between age thirteen (13) and the age of majority in your place of residence, you may use the Services only with the consent of or under the supervision of your parent or legal guardian. If you are a parent or legal guardian of a minor child, you may, in compliance with the Agreement, use the Services on behalf of such minor child. Any information that you provide us while using the

Services on behalf of your minor child will be treated as Personal Information as otherwise provided herein.

If you use the Services on behalf of another person, regardless of age, you agree that Findoc may contact you for any communication made in connection with providing the Services or any legally required communications. You further agree to forward or share any such communication with any person for whom you are using the Services on behalf.

How to contact us

Please contact us by letter: Findoc Ltd 40 Islington High St, London N1 8XB or via email: contact@findoc.co.uk.

Our Data Protection Officer is Sylvain Vuillen. If you have any questions about this Privacy Policy or the information we hold about you, we will be delighted to assist.

Changes to this policy

Please note that this Privacy Policy may be revised at any time so users are encouraged to visit this page every time they visit the Website. This Privacy Policy was last reviewed on 8th May 2018.

Data Security

At Findoc, maintaining the confidentiality, integrity and availability of data is paramount. We're dedicated to preventing the compromise of private information of both our users and staff.

We do that by implementing business-tailored, industry-standard security controls and following best practice security advice. We maximise security by minimising the amount of data transmitted between our servers and your PMS. Data is always transmitted securely over an encrypted channel (TLS encryption in transit), with sensitive data always encrypted at rest, within the database.

Findoc website is subject to penetration testing and regular security reviews operating standards and our software packages are digitally signed to prevent tampering.

Data quality and security

Findoc will take reasonable steps to ensure that your personal information which we may collect, use or disclose is accurate, complete and up-to-date. However, we rely on the accuracy of the personal information as entered by you, or provided to us by third parties.

Findoc will take reasonable steps to protect your personal information from misuse, interference and loss and from unauthorised access, modification or disclosure. Findoc implements security measures including:

- Physical security such as security procedures for access to our business premises; and
- IT security procedures including password protection, network firewalls, encryption, intrusion detection and site monitoring.

Storage and Security of Information

The security of your Personal Information is important to us. We endeavour to follow generally accepted industry standards to protect the Personal Information submitted to us, both during transmission and in storage. For example, when you enter sensitive information on our Site, we encrypt that information using Secure Socket Layer (SSL) technology.

We store and process your information on our servers in the UK and abroad. We maintain industry standard backup and archival systems.

Although we make good faith efforts to store Personal Information in a secure operating environment that is not open to the public, we do not and cannot guarantee the security of your Personal Information. If at any time during or after our relationship we believe that the security of your Personal Information may have been compromised, we may seek to notify you of that development. If a notification is appropriate, we will endeavour to notify you as promptly as possible under the circumstances. If we have your e-mail address, we may notify you by e-mail to the most recent e-mail address you have provided us in your account profile. Please keep your e-mail address in your account up to date. You can update that e-mail address anytime in your account profile. If you receive a notice from us, you can print it to retain a copy of it. To receive these notices, you must check your e-mail account using your computer or mobile device and email application software. You consent to our use of e-mail as a means of such notification. You can make this election any time, and it will apply to notifications we make after a reasonable time thereafter for us to process your request. You may also use this e-mail address to request a print copy, at no charge, of an

electronic notice we have sent to you regarding a compromise of your Personal Information.

Cookies

Cookies policies

1. Introduction

FINDoC informs the users, through this notice, that we can use cookies when the user navigates through the different screens and pages of the site. While using our site you agree and expressly authorize the use of cookies in accordance with our Privacy Policy.

2. About cookies

- 2.1 A cookie is a file containing an identifier (a string of letters and numbers) that is sent by a web server to a web browser and is stored by the browser. The identifier is then sent back to the server each time the browser requests a page from the server.
- 2.2 Cookies may be either "persistent" cookies or "session" cookies: a persistent cookie will be stored by a web browser and will remain valid until its set expiry date, unless deleted by the user before the expiry date; a session cookie, on the other hand, will expire at the end of the user session, when the web browser is closed.
- 2.3 Cookies do not typically contain any information that personally identifies a user, but personal information that we store about you may be linked to the information stored in and obtained from cookies.
- 2.4 Cookies can be used by web servers to identify and track users as they navigate different pages on a website and identify users returning to a website.

3. Our cookies

- 3.1 Types and purposes of cookies.

Below is a list of cookies that can be found on FINDoC and a brief description of their purpose. None of them retains personally identifiable information about the user. Some cookies personalize the visit, others remember preferences, while others only provide visitor statistics.

FINDoC: wtw_first_visited, __io_roomid, userCulture_1 - Cookies to control the

users session and save his preferences, like: visitor statistics, language and browser settings, etc. to improve the user experience. www.findoc.co.uk: ASPNET_SessionID - Cookie to recover statistical information about the users sessions.

Google Analytics: _utma, _utmb, _utmc, _utmz - Cookies used for analytical and statistical purposes.

Facebook: datr, locale, reg_fb_gate, reg_fb_ref, fmb_123471521015280 o fc: - Facebook cookies that facilitate the use of the site, depending if the user is logged in to his FB profile. These cookies also store data on the use of Facebook Connect, or if the user gives us a Facebook "Like".

Google.com: NID, ID de Canal: - Cookies that store information about the users navigation history in order to show him personalized content.

Accounts.google.com: GALX, GAPS, GoogleAccountsLocale_Session - Cookies used to improve the users experience on the website.

Fonts.googleapis.com: web, ID de Canal - Google API Cookies to improve the websites layout.

GoogleUsercontent.com: ID de Canal - Cookies that store information about the content the user visited.

Google: NID, OGPC - Cookies that improve navigation and user experience.

Twitter.com: Guest_id - Cookie that allows Twitter to identify its users in other websites.

Youtube.com: ID de canal - Cookie that allows Youtube to identify its users in other websites.

Accounts.youtube.com: CheckConnection TempCookie,
GoogleAccountsLocale_session: - Additional cookies of Youtube to identify its users in other websites.

Gstatic.com: Id de Canal - Cookie that stores information in an anonymous way about the habits of users and visitors of a particular website.

ajax.googleapis.com: Id de Canal - This cookie allows Google to improve the users experience on the website.

DoubleClick: ID, ID de Canal, _drt_ - Cookies that allow to better target advertising and offer relevant ads for the user, based on his navigation history and interests.

Protection safeguards

The user can set his browser to accept or reject the cookies or to have the browser notify him when a server wants to send a cookie to their computer or delete them. Here you can find instructions about the security settings on various Web browsers.

Examples:

- If you use Microsoft Internet Explorer, on the Tools menu> Internet Options> Privacy> Settings.
- If you use Firefox, the menu item Tools> Options> Privacy> Cookies.
- If you use Google Chrome in the menu Settings> Privacy
- If you use Safari on the menu Preferences> Security

You can use the "Help" section in the toolbar of most browsers to change the settings of your computer, however, some of the features of our online services may not work or may be more difficult to access If you reject all cookies.

Most browsers allow you to turn on a private mode whereby cookies are deleted after each visit. Depending on the browser, "Private mode" thus may have different names, below you can find a list of the most common browsers and different names for this "Private mode":

- Internet Explorer 8 and above: In Private
- Firefox 3.5 and above: Private Browsing
- Google Chrome 10 and above: Incognito
- Safari 2 and above: Private Browsing
- Opera 10.5 and higher: Private Browsing

Please carefully read the help section of your browser to learn more about how to activate the "private mode". You can still visit our Web while your browser is set to "Private mode", however, the user experience may not be optimal and some utilities may not work.

FINDoC thanks you for accepting cookies, this helps us to obtain more detailed data and allows us to improve the content and layout of our website to suit better our users preferences.

Verified reviews

Doctor reviews are an incredibly important part of your healthcare experience, which is why we take them so seriously. We're dedicated to showing you feedback from verified patients that is both informative and trustworthy!

How are Findoc reviews different?

All of the reviews on Findoc have been submitted by patients after seeing the doctor. We show two types of feedback: Findoc Patient Reviews and Partner Reviews. Our goal is to enable reviews that are fair, accurate, and trustworthy.

Our reviews come from real patients, collected through closed-loop systems. There's a huge difference between open loop and closed-loop review systems. In an open-loop system, reviews can be written by anyone such as people who've never actually seen the doctor, or even by the doctors' office staff themselves! Findoc uses a closed-loop system, which means every review is written by actual patients only after their appointment.

We show more representative feedback. We solicit reviews after each and every appointment, which generates a higher volume of reviews and means not only the extremely happy/unhappy outliers proactively leave reviews. This results in a more representative sample of patient feedback (good, bad, and in between) to help you find the right doctor. As part of our effort to provide you with even more representative information from a variety of patients (including those who don't book through Findoc Reviews for some doctors.

What is a Findoc Patient Review?

After each Findoc appointment, we ask for feedback from the patient about his or her experience. Following a moderation process, we share these reviews to help other patients find the provider they need. Findoc Patient Reviews are shown alongside Partner Reviews.

What is a Partner Review?

As part of our efforts to provide you with even more representative information from a variety of patients, we include Partner Reviews for some doctors. We collect all the reviews one Doctor might have. Partner Reviews are clearly designated with their source, and we moderate all Partner Reviews for compliance with Findoc guidelines.

How do I leave a review of my doctor?

After you attend an appointment, you'll receive an email or a leaflet from your doctor asking for feedback. Just follow the link to review your doctor! You don't

need to wait for the email, though. You can always go on your doctor's profile page on www.findoc.co.uk and click "write a review".

Do you only post positive reviews?

Absolutely not! We want to create a useful, representative and reliable resource that you can depend on. That means we post positive reviews, negative reviews, and everything in between.

Does Findoc moderate these reviews?

Yes, we have an entire team dedicated to examining all reviews (including Findoc Patient Reviews and Partner Reviews) for compliance with our guidelines!

Are there instances in which a review may not be posted?

We'll publish any review that adheres to our guidelines! Just make sure to avoid the following:

- Profanity: We won't publish anything profane, vulgar, or otherwise offensive.
- Personal information: We take your privacy seriously! We won't post reviews that include personally identifiable information such as your full name, phone number, email address, etc.
- Pricing specifics: It's fine to state your opinion of whether a doctor's service came at a good price, but we won't publish pricing specifics. These comments tend to reflect more on insurance providers than physicians.
- Accuracy of treatment or diagnosis: We encourage you to describe your feelings about the doctor's treatment of you as a patient, but we don't publish claims about the accuracy of a practitioner's treatment and diagnosis. Those are factual matters, and to verify them would require extensive medical studies.
- Promotional content: We want our reviews to be as relevant as possible, so we don't post reviews that promote an unrelated website, product, topic, or other item that is unrelated to the patient experience.

Why do you moderate your reviews so carefully?

We care about you, and we want you to have the great healthcare experience you deserve! We moderate our reviews to ensure that we're building a trustworthy, representative, reliable review system which is helpful to doctors and patients alike.

I submitted a review. Why hasn't it been posted yet? A real, live person moderates our reviews, so it can sometimes take up to a day. Thanks for being patient! Keep in mind that some providers have chosen not to display their reviews on Findoc. Don't let this stop you from leaving feedback – we read each and every review, and we want to hear about your experience!

How can I leave a great review?

- **Keep it relevant:** Include the key points that you as a patient would be most interested in reading.
- **Ask yourself:** Would I see this doctor again? Answering this question in your review is one of the best ways that other patients can gauge your overall sentiment about the practitioner.
- **Consider the length:** A short paragraph or two works great. Just make sure it's easy for other patients to read!
- **Be specific:** In addition to stating how you feel about your experience with the doctor, include why you feel that way. Specific descriptions of your experience help paint a clearer picture.
- **Include details:** Try to include any details that you think may be useful to another patient. For example, whether or not the office validates parking, whether it is located close to public transportation, and whether or not the office accepts credit cards are all great tips for future patients!

Your reviews are helping create a better healthcare experience for millions of other patients. Thank you for playing such an important role!